

Roaming call tariff & roaming coverage area of SmarTone IDD & Roaming SIM card

Roaming call tariff

Roaming Calls		Per minute charge			
Roaming Destination		Making Calls to HK	Receiving Calls	Making Local Call	Making Calls to Other Destinations
China	Macau	\$5.80	\$7.80	\$8.80	\$19.00
	Shenzhen / Shekou	\$5.70 \$7.00 (Direct Dial)	\$7.70	\$8.00 \$8.00 (Direct Dial)	\$19.00 \$26.00 (Direct Dial)
	Guangdong	\$8.00 \$10.00 (Direct Dial)	\$8.70	\$8.00 \$8.00 (Direct Dial)	\$19.00 \$26.00 (Direct Dial)
	Rest of China	\$8.00 \$10.00 (Direct Dial)	\$15.70	\$8.00 \$8.00 (Direct Dial)	\$19.00 \$26.00 (Direct Dial)
Asia Pacific	Singapore	\$9.00 \$13.00 (Direct Dial)	\$9.00	\$6.00 \$9.00 (Direct Dial)	\$19.00 \$35.00 (Direct Dial)
	Australia Indonesia Malaysia New Zealand Philippines Taiwan Thailand	\$9.00	\$9.00	\$6.00	\$19.00
	Bangladesh India Pakistan Vietnam	\$23.00	\$23.00	\$19.00	\$25.00
	Sri Lanka	\$23.00 \$26.00 (Direct Dial)	\$23.00	\$19.00 \$19.00 (Direct Dial)	\$25.00
	Cambodia	\$25.00	\$25.00	\$25.00	\$25.00
Europe	Belgium	\$13.00 \$39.00 (Direct Dial)	\$13.00	\$9.00 \$13.00 (Direct Dial)	\$19.00 \$39.00 (Direct Dial)
	Netherlands	\$13.00 \$39.00 (Direct Dial)	\$13.00	\$9.00 \$13.00 (Direct Dial)	\$19.00 \$39.00 (Direct Dial)
	UK	\$13.00 \$26.00 (Direct Dial)	\$13.00	\$9.00 \$9.00 (Direct Dial)	\$19.00 \$26.00 (Direct Dial)

Roaming Calls		Per minute charge			
Europe	Czech Republic Denmark Finland France Germany Greece Hungary Ireland Italy Norway Portugal Spain Sweden Switzerland	\$13.00	\$13.00	\$9.00	\$19.00
	Austria Croatia Estonia Iceland Latvia Luxembourg Poland Romania Slovakia Slovenia Vatican City	\$25.00	\$25.00	\$25.00	\$25.00
Middle East/ Africa	Bahrain Egypt Israel Jordan South Africa Turkey UAE	\$23.00	\$23.00	\$19.00	\$25.00
	Ivory Coast	\$25.00	\$25.00	\$25.00	\$25.00
America	USA*	\$25.00	\$25.00	\$25.00	\$25.00
	Canada*	\$25.00	\$25.00	\$25.00	\$25.00
Other Roaming Countries		\$25.00	\$25.00	\$25.00	\$25.00

* Only Tri-band phones are applicable.

- Roaming charges come into effect when you pick up a call sent by the system, after it has connected you to the designated called party. This is regardless of whether the called party is successfully connected or not.
- All calls made and received while roaming will be subject to a minimum 30-second charge and any additional time will be charged on a 6-second basis.
- Direct dial service will be charged on a 60-second basis.
- Please call our 24-hour hotline: 2281 8888 for the list of other roaming countries.
- The above information is subject to change without prior notice.

Roaming coverage area

When you are roaming in the destinations listed below, you can make and receive calls with your GSM handset. However, for GSM countries not listed below, you can only receive calls while roaming.

China Major Cities

Macau, Guangdong, Beijing, Shanghai, Tianjin, Fujian, Hainan, Hebei, Shanxi, Liaoning, Jilin, Heilongjiang, Jiangsu, Zhejiang, Anhui, Jiangxi, Henan, Shandong, Hunan, Hubei, Guangxi, Sichuan, Yunnan, Shaanxi, Lingxia, Xinjiang, Guizhou, Xizang, Nei Mongol, Qinghai, Gansu and Chongqing.

European Countries/Territories

Austria, Belgium, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom and Vatican City.

Asia-pacific Countries/Territories

Australia, Bangladesh, Cambodia, India, Indonesia, Malaysia, New Zealand, Pakistan, Philippines, Singapore, Sri Lanka, Taiwan, Thailand, and Vietnam.

Middle East/Africa

Bahrain, Egypt, Israel, Ivory Coast, Jordan, South Africa and UAE

North America

Canada*, USA*

Roaming service is applicable to countries with GSM network coverage. Service quality depends on the coverage and services provided by such local networks. Please manually select another network and redial if you cannot make calls while roaming.

*Only Tri-band handsets are applicable